

INTRAC[®]
DESIGN & DISPLAY

POLICIES OF
THE INTEGRATED
MANAGEMENT
SYSTEM

Made by: MIMS
Approved by: GM

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POLICIES

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As a major international company, part of the Arneg Group, Intrac is aware of the impact of its activities on its employees, the environment, local communities and the customers with whom it interacts. This awareness has led to its determination to define its social and environmental responsibility, ensuring that its long-term development is sustainable and reflects the values and expectations of its employees, the company, its customers and stakeholders in general.

Intrac also recognizes the security of information assets as a factor instrumental to the support of its business activity, necessary in order to consolidate its competitive advantage in its relations with customers and to achieve its stated economic and business objectives.

Intrac has identified the main social and environmental trends that are likely to impact its activities in the coming years and to which it intends to respond as a responsible business.

Consequently, Intrac has set out to integrate into its Quality System a series of objectives of an environmental nature, as well as those relating to the protection of the health and safety of workers, to be achieved and consolidated within the Integrated Management System.

Following the implementation of the new editions of the ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards, Intrac has formalised the context analysis process in order to better understand the expectations of those concerned, and at the same time to carry out the risk assessment aimed at understanding the threats and opportunities to achieve the expected results, in order to increase the desired effects and at the same time prevent or reduce undesired effects, with a view to continuous improvement.

Intrac promotes and supports the approach based on the risk analysis as an essential element for the maintenance of its Integrated Management System, implementing all the necessary actions in order to guarantee the updating of the system over time. Intrac insists that its policy is documented, implemented, maintained and communicated to all staff working for and on behalf of the organisation, that it is regularly revised and updated, and that it is made publicly available on the website and corporate intranet.

The policy of Intrac S.p.A. is therefore aimed at achieving the following objectives:

- Customer Satisfaction.
- Motivation and development of Human Resources.
- Dissemination of the culture of quality, safety, environment and energy to all of its employees, while promoting responsible behavior.
- Ensuring that the policy is appropriate to the nature, size and the impact of its organisation and is applied to all the aspects in which it is involved relating to quality, safety, the environment and energy.
- Ensuring that all processes comply with the limits defined or prescribed by current environmental, energy and health and safety regulations, as well as those applicable and defined by its own organization, while at the same time ensuring the continuous improvement of significant environmental and energy-related aspects and measures to prevent and protect against risks in the workplace.

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- Promotion of mutually beneficial relations between the Organisation and its Suppliers.
- Direct involvement of the customer in the development of its products, with particular attention to the consequences of their environmental/energy impact and to the safety of the end user.
- Direct involvement and communication to suppliers of both goods and services on all activities that impact the Integrated Management System by promoting and encouraging the purchase of safe, energy efficient and environmentally friendly equipment.
- Organisation of the company procedures to improve efficiency and effectiveness according to the ever-evolving needs of the customer.
- Organisation and monitoring of business processes that have a direct impact on the environment and safety to reduce their impact and to minimise risk.
- Monitoring of company procedures, the definition of control instruments and analysis of the results.
- Initiatives aimed at reducing environmental and energy impacts, such as emissions into the atmosphere, consumption of water and energy resources, noise, vibrations, safe management of chemical products and careful and differentiated management of waste to enable its recycling, by means of the continuous provision of information to the relevant staff concerned and specific investments in infrastructure, the definition of objectives and specific indicators to be monitored with defined frequency, and the provision of the necessary resources to achieve them.
- Management of its activities with the aim of preventing injury, accidents, occupational diseases and damage to the environment.
- Definition of rules of conduct, with the corresponding sanction-oriented framework, relating to aspects of health and safety at work and in the environment (disciplinary rules for safety) and information security, to be observed by all persons involved in the business context. The management and monitoring of all company activities, including research, design and production with particular focus on the observance of statutory and regulatory requirements applicable to the product, occupational health and safety and environmental protection.
- Attention to human resources, defining tasks and responsibilities and providing information and training to achieve the objectives set in a stimulating work environment that ensures appropriate motivation and involvement.
- Synergy with suppliers to identify and achieve mutually beneficial common goals that require contractors working on the company's behalf to adopt worker health and safety policies that mirror those of the organization.
- Internal communication between the different levels and departments of the organization regarding the aspects related to the IMS and promoting the involvement and provision of information to all employees of the organization; external communication to provide appropriate responses to third party inquiries.

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Note: *The General Management has decided not to provide external communications concerning its environmental and energy performance, unless specifically requested by external parties and in any case with the prior approval of the person in charge of the Integrated Management System.*

- Integrated Management System team, ensuring the same full and active support in order to ensure the management of improvement plans.
- A culture of ongoing improvement, both within the organisation and with its suppliers.

*General Manager
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